

SECTION 8

GUIDE TO APPRAISAL REPORT WRITING

ARMED FORCES PERSONNEL CENTRE

CLERICAL TRAINING WING

STUDENT HANDOUT

GUIDE TO APPRAISAL REPORT WRITING

CHAPTER 1 – GENERAL INSTRUCTIONS

INTRODUCTION

The Aim of Appraisal Reports

- 1.01. The aim of Appraisal Reports is to provide the information necessary to ensure that each officer and soldier can have a full and useful career and reach the highest rank compatible with his/her qualities and experience.
- 1.02. It is the duty of the reporting officer responsible to ensure that every officer and soldier under his command eligible for an Appraisal Report receives one each year. If there is any doubt he/she is to consult the Armed Forces Personnel Centre (AFPC). Eligibility is to be based on the following:
 - a. Re port coverage (See paragraph 1.10)
 - b. Reports are to cover at least a 6 month period in the substantive rank held at the time.
 - c. Reports must not be advanced or delayed more than 3 months either side of the report dates.
- 1.03. Reports are to reflect the performance and standards achieved over the full reporting period. An Appraisal Report is to produce a clear assessment of an individual's qualities and potential for promotion and employment, based on his performance during the period under review. Honest, full and objective reports are essential, not only for the benefit of the individual, but also in the interests of his Unit and the Army.
- 1.04. Reporting officers are to be conscious of the importance and influence of the Appraisal Report on an officer's/soldier's career. As the AFPC is responsible for the general management of an individual's career, including promotion, their advice is to be sought whenever doubt arises.

Confidentiality

1.05. Appraisal Reports contain privileged information and are 'confidential' between the individual reported on, the reporting officers and the appropriate staff of the AFPC. The confidentiality of the report must be respected with the necessary measures for the dispatch and handling of Appraisal Reports. They must be submitted through the correct channels and be seen only by those responsible for their completion, processing and final custody.

Classification

1.06. The reports are graded RESTRICTED – STAFF when completed.

Method of Submission

1.07. Appraisal Reports are to be submitted on RSLAF F2047 (for all soldiers) or RSLAF F2077 (for all officers) as appropriate. These forms have been devised to achieve a common standard of reporting, without which fair selection is impossible.

Instructions for Completion

1.08. Detailed instructions for completion of the two report forms are given in Chapter 2 for Officers and Chapter 3 for soldiers.

Report Coverage

1.09. Reports are to be completed annually for all officers and soldiers of the RSLAF.

Dates of Completion

1.10. Completed reports **MUST** reach the AFPC 28 days after the end of the reporting period given below for each Rank Group in order for the necessary administrative action to be taken. Annual promotion boards are convened according to the dates given below and late submissions or non-receipt of reports will seriously prejudice an individual's career. In general, reports should be completed along the following timelines.

Rank Group	Proposed Reporting	Promotion	Effective
	Period	Board (PB)	Seniority
			Date
LCpls and Ptes	1 Jan – 31 Dec	March	1 April
Corporals	1 Jan – 31 Dec	March	1 April
Sergeants and Above	1 Jul – 30 Jun	September	1 October
Captains and Below	1 Jan – 31 Dec	March	1 April
Majors and Lieutenant			
Colonels	1 Jul – 30 Jun	September	1 October
Colonels and Above	As Required		

Overgrading

1.11. Occasionally reporting officers mistakenly believe they can favour an individual of their Unit by grading him above his true worth. Such overgrading is unlikely to achieve the result the reporting officer may desire. As current reports are compared with earlier ones any

overgrading becomes apparent. It is the duty of the CO AFPC to draw the attention of promotion boards to cases of perceived overgrading. The result can be that:

- a. The individual may suffer by being promoted prematurely.
- b. The reports of other individual's reported on by the same officer become suspect.
- c. The reporting system may be devalued and brought into question.
- d. The reporting officer loses credibility.

<u>CHAPTER 2 – INSTRUCTIONS FOR COMPLETING OFFICERS' APPRAISAL REPORT RSLAF F2077</u>

General

2.01. The RSLAF F2077 is designed for reporting on all officers of the RSLAF

Instructions for Completion

- 2.02. Instructions for the completion of the RSLAF F2077 are given below:
 - a. Enter the dates in groups of 2 figures, i.e. 31 12 02 for 31 December 2002.

г -		 . T		
From		10		

For Annual reports the 'to' date should be the dates given at Chap 1, para 1.10.

2.03. Personal detail boxes are to be completed by the AFPC with the information already held on the Database. Once the reports are issued to units, Adjutants must ensure the information on the front cover of the report is correct. Any amendments must be given to the AFPC as soon as possible.

Personal Details

Surname and	Initials:	Se	ervice Number	Rank and Seniority Date
				DEC 2008
Date of Birth	Parent Unit		Present Unit	Date TOS
5 MAY 60	AFPC		AFPC	2009
Appointment			Type of Commiss	sion
			ADMINISTRAT	IVE

e only

Characteristics

5. How do you assess the officer in the following characteristics:

CHARACTERISTICS Insert a cross (x) inside the appropriate box	Excellent	Good	Average	Weak	Supplementary Comments (where relevant)
Zeal and Energy					
Reliability					
Common Sense and Judgement					
Intelligence					
Leadership and Man Management					
Initiative					
Technical Ability (Specialist)					
Tactical Ability					
Powers of Oral Expression					
Powers of written Expression					
Organizing and Administrative Ability					
Tact and Co-operation					

2.04. To complete these boxes, the reporting officer is to follow the guidelines given in Chapter 4. He should enter a cross in the relevant box. On completion of the boxes a picture of the officer's character and capabilities should emerge for expansion in the written assessment. In case of insufficient evidence, an estimated assessment should be made and identified as such by circling the cross. If necessary, reference should be made to this in the written assessment.

Written Assessment:		

Written Assessment:

- 2.05. The written assessment is the main emphasis for promotion boards. It should be completed with great care. The written assessment should be completed using the 4 Ps as follows:
 - a. **Post** Annotate what job the officer is actually doing. How has he/she Been employed during the reporting period
 - b. **Performance**. Say how well the individual has carried out his/her duties during the reporting period. Highlight any particular task that the individual has accomplished during this time.

- c. <u>Personality</u>. Describe what the individual is like. Does he/she get on with other members of the unit? Is he/she quite, loud, outgoing, introvert, shy? Does he/she display his/her officer qualities?
- d. <u>Potential</u>. Is the individual recommended for promotion? State in your opinion how far up the officer ranks he/she is likely to achieve.

	ssessment. Grad TANTIVE rank	g by the standard required for his rank service, I assess this officer in his s:-
a.	Excellent	A

a.	Excellent	A
b.	Good	В
c.	Average	C
d.	Weak	D

- 2.06. You should assess the work of the officer in his substantive rank covering the whole of the reporting period. The grading are defined as follows:
 - a. <u>Weak (D)</u> This officer is unreliable, weak and requires constant Supervision. He displays poor officer qualities and does not react to advice or Warnings. He is undeserving of retention in his rank and should he continue in this vein, action should be taken to dismiss him from the Republic of Sierra Leone Armed Forces.
 - b. <u>Average (C)</u>. This officer has carried out his duties consistently and satisfactorily. A recently promoted officer may have occasional lapses, arising from over-enthusiasm or lack of experience, but these may well be matched by occasions when his performance is above that expected.
 - c. <u>Good (B)</u>. The officer's performance is consistently better than average. He has displayed mental and/or physical attributes above those required for the simple fulfillment of his duties. He has made a significant contribution to the success of a team of which he is a part and a leader. With this grading the officer should not assume that he will be selected for promotion immediately, or ahead of his contemporaries.
 - d. <u>Excellent</u>. The officer is exceptional and stands out from his fellows of equal rank. His work is always of the highest standard. He is an excellent leader of men and is held in the highest regard by the soldiers under his command. This officer is capable and shows the potential to reach the highest ranks within the Republic of Sierra Leone Armed Forces.

NOW	IN THE NEX	NOT YET	NOT FIT FOR
	TWO YEARS	READY	PROMOTION

	I			
_		·		
box as appropriate.	complete his recommend	lation for prom	otion by inser	ting a cross (X) in the
Signature				
Reporting office	r's name and signature	2:	Date:	
Officer's signatu	re:		Date:	
signature must not	nature is required from to be dated before the end	of the period c		
	OT AGREE with the above a		l grade. (Delete a	as appropriate).
	Reporting officer is to end GREE or DO NOT AGE		all grade given	to the officer by
	sment in the Next Report mpleted in accordance value.			
	nd Reporting Officer, shocer in Part 1, you are to out 2.		•	•
10. Recommended	l Future Employment:			
	rks in this box reflect th count the officers wishe			
11. Has this office	er attended Staff College	e? YES/N	О	
2.11. The 2 nd Ro	eporting Officer should	annotate if the	officer has att	ended Staff College
12. If no, is this O	Officer recommended to	attend Staff Co	illege?	YES/NO

2.12. The 2nd Reporting Officer should give his recommendation to the officer's suitability to attend Staff College.

Now at rank	Potential for One	Potential for 2	Potential for
ceiling	Rank higher	Ranks higher	highest rank

2.13. The 2^{nd} Reporting Officer is to give the Officer's potential for further promotion by inserting a cross (X) in the box as appropriate:

<u>CHAPTER 3 – INSTRUCTION FOR COMPLETING SOLDIERS'</u> <u>APPRAISAL REPORT RSLAF F2047</u>

GENERAL

3.01. The RSLAF F2047 is designed for reporting on all soldiers of the RSLAF

Instruction for Completion

- 3.02. Instructions for the completion of the RSLAF F2047 are given below
 - a. Enter the dates in groups of 2 figures ie. 31 12 02 for 31 December 2006

From	To		

For Annual reports the 'to' date should be the dates given at Chap 1, para 1.10

3.03. Personal detail boxes are to be completed by the AFPC with the information already held on the Database. Once the reports are issued to the units, Adjutants must ensure the information on the from cover of the report is correct. Any amendments must be given to the AFPC as soon as possible.

PART 1 – EMPLOYING OFFICER'S REPORT

Employing Officer

3.04. The employing officer who reports at Part 1 of the RSLAF F2047 must be a Commissioned Officer.

	& LCpls	& LCpls. — On . The platoon owith each other	commander and	d compa	ny comma	ander should in	
b.	<u>Cpls</u>						
	(1)	Part 1 - Plat	oon Command	er			
	(2)	Part 2 - Con	npany Commar	nder			
c.	Sgts & Above						
	(1)	Part 1 - Con	npany Commar	nder			
	(2)	Part 2 - Con	nmanding Offic	cer			
the respectiv	e WO o	responsibility or SNCO if nece to sign the repo	essary, to comm	nent on t	he soldier	's performance	
Employmen	t during	g the Reportin	g Period				
		ring period of r					
		e an accurate d Company, stor	-			s been doing du	iring the
Future Emp	oloymen	<u>t</u>					
6. What en	nployme	nt do you recoi	nmend this sol	dier be ş	given next	? (See para 3.0	6)
3.06. The answers in this box should reflect the reporting officer's considered opinion which should take account the soldiers wishes and his suitability for employment.							
7. Do you	recomm	end this soldier	for a commiss	ion?	YES/NO)	
		officer should es or no should					is suitable
8. If the sold	lier is reco	mmended for a co	ommission, what t	ype?		ADMIN/SSC	

3.08. If the reporting officer has recommended the soldier for a commission, he should now consider what type of commission the soldier is best suited to. Admin or SSC should be crossed through as appropriate

9. How do you assess the soldier in the following Characteristics? (See para 3.09)

CHARACTERISTICS	Excellent	Good	Average	Weak
PERSONAL				
QUALITIES				
Team Spirit				
Practical Performance				
Common Sense				
Ability to get things done				
General Conduct				
Initiative				
Determination				
Physical stamina				
Appearance and Bearing				
Self Confidence				
Ambition				

CHARACTERISTICS	Excellent	Good	Average	Weak
SUPERVISORY				
QUALITIES				
Leadership				
Organising Ability				
Powers of Discipline				
Acceptance of				
Responsibility				
Ability to Command Respect				
Instructional Ability				
EMPLOYMENT PROFICIENCY				
Knowledge of employment				
Practical Ability in				
Employment				
Adaptability				
Resourcefulness				

3.09. To complete these boxes, the reporting officer is to follow the guidelines given in Chapter 4. He should enter a cross in the relevant box. On completion of the boxes a picture of the soldier's character and capabilities should emerge for expansion in the written assessment. In cases of insufficient evidence, an estimated assessment should be made and identified as such by circling the cross. If necessary, reference should be made to this in the written assessment.

	Assessment (See para 3.10) Grading best this soldier in his SUBSTANTIVI	by the standard required for his rank and serv E rank as:-	ice, I
a. b. c. d.	Excellent Good Average Weak	A B C D	

- 3.10. You should assess the work of the soldier in his substantive rank covering the whole of the reporting period. The gradings are defined as follows:
 - a. <u>Weak (D)</u>. This soldier is unreliable, weak and requires constant Supervision. He displays poor officer qualities and does not react to advice or warnings. He is undeserving or retention in his substantive rank and action should be taken to dismiss him from the Republic of Sierra Leone Armed Forces.
 - b. <u>Average (C)</u>. This soldier has carried out his duties consistently and satisfactorily. A recently promoted soldier may have occasional lapses, arising from over-enthusiasm or lack of experience, but these may well be matched by occasions when his performance is above that expected.
 - c. <u>Good (B)</u>. This soldier's performance is consistently better than average. He has displayed mental and/or physical attributes above those required for the simple fulfillment of his duties. He has made a significant contribution to the success of a team of which he is part and a leader. With this grading the soldier should not assume that he will selected for promotion immediately, or ahead of his contemporaries.
 - d. <u>Excellent (A)</u>. This soldier is exceptional and stands out from his fellows of equal rank. His work is always of the highest standard. This soldier clearly has the potential to reach Warrant Officer class 1. He should be considered for a commission at the earliest opportunity.

Promotion

11.	Promotion (See para 3.11) This soldier	::-	
	Is recommended for promotion now Has potential for promotion but Should NOT be promoted	1 2 3	

3.11. In the case of substantive WO1s for whom commissioning is the only progression, this box should be left blank.

Written Assessment: (To be completed by the Employing Officer (See para 3.12.)

Written Assessment

- 3.12. The written Assessment is the main emphasis for promotion boards. It should be completed with great care. The written assessment should be completed using the 4 P's as follows:
 - a. **Post**. Annotate what job the officer is actually doing. How has he/she

been employed during the reporting period.

- b. <u>Performance</u>. Say how well the individual has carried out his/her duties during the reporting period. Highlight any particular task that the individual has accomplished during this time.
- c. <u>Personality</u>. Describe what the individual is like. Does he/she get on with other members of the unit? Is he/she quiet, loud, outgoing, introvert, shy? Does she/she display his/her officer qualities?
- d. **Potential**. Is the individual recommendation for promotion? State in your opinion how far up the officer ranks he/she is likely to achieve.

Signature

13.	Rank and Name	Signature	
	Unit	Date and Signature	
	Appointment	Initial of soldier and Date	

3.13. A full signature is required from the reporting officer. Initials are not sufficient. A signature must nit be added before the end of the period covered by the report. The soldier must initial and date part 1 before part 2 of the report is initiated. The initialing does not signify agreement with the report but merely acknowledges the fact that he has seen and read the report. A soldier may not refuse to initial a report. Once an Appraisal Report has been seen and initialed it may not be withdrawn without knowledge of the soldier reported on.

Part 2

Part 2 of the Appraisal Report is to be completed by the Officer Commanding, the Commanding Officer or the head of arm of service, known as the 2nd Reporting Officer (See para 3.14)

3.14. As the 2nd Reporting Officer, should you disagree with any of the comments made by the Reporting Officer in Part 1, you are to change it in Red Ink, initial the changes and give your reasons in Part 2. If the soldier has been recommended for a commission, you are to include an assessment of the soldiers' officer qualities.

<u>CHAPTER 4 – GUIDE TO ASSESSMENT OF PERSONAL QUALITIES, SUPERVISORY QUALITIES AND EMPLOYMENT PROFICIENCY</u>

(See paragraph 5 of RSLAF F2077 and paragraph 9 of RSLAF F2047)

RSLAF F2077

As general guidance to an assessment of characteristics shown on the RSLAF F2077, listed below are statements of behaviour, which may be taken to describe officers at the extremities of the scale – Excellent and weak respectively.

CHARACTERISTIC	EXCELLENT	WEAK
Zeal and Energy	Moved by a powerful drive and	Lethargic and spiritless. Little
	unfailing enthusiasm which reveal	reserve of energy. Reluctant to
	a deep reserve of energy. Attacks	begin, and quick to abandon,
	challenge with lively application.	tasks allotted. Incapable of
	Output very high.	sustained effort. Output small
Reliability	Totally dependable even under	His support or his competence
	stress. Never needs reminding of a	would be suspect in time of
	task once it is delegated to him.	crises or when under stress. He
	Complete confidence in his	sees little value in the military
	superiors. Will never let a	virtues and no merit in self-
	colleague down.	sacrifice. Needs supervision.
Commonsense and	Capable of consistently making	Too often fails even to recognise
Judgment	sound assessments and arriving at	that a problem exists. Always
	clear, positive decisions.	takes conventional routes.
	Penetrates quickly to the heart of a	Resists change. Ideas are often
	problem. Mentally flexible,	illogical, impractical or negative.
	imaginative, realistic and practical.	Rarely prepared to make any
	An innovator who is also a sound	constructive criticism
	judge of what is possible.	
Intelligence	Shrewd, penetrating and	His thinking is shallow and
	farsighted. He will anticipate	concentration weak. He is
	problems and analyse them	suspicious of imaginative views.
	swiftly, however complex. His	Slow to react and defeated by the
	solutions will be sound, flexible	unusual
	and often striking in concept.	
	Adapts readily in new situations	
Leadership and Man-	His presence puts heart into others,	Exercises little influence over
management	especially in times of stress, and	subordinates other than by his
	his example sets them an excellent	own poor example. Accepts low
	standard by which to judge their	standards. His temperament
	own behaviour. Demands nothing	makes him incapable of effective
	of others he is not prepared to give	comment. Lacks consideration
	in in equal measure himself. Is	for the feelings of others and
	entirely fair in dealings with	takes little interest in
	subordinates, regardless of their	subordinates or their welfare.
	gender or race. Subordinates	Exhibits racist or sexist attitude
	respond well to his direction	and behaviour

Initiative Technical Ability (!)	Prepare to step forward and make decisions. Does not wait for guidance. Welcomes responsibility and is fully prepare to make the first move. Imaginative. Has ideas and will speedily translate them into new policy. Has a wide knowledge of the	Will drift to the rear if possible especially under stress. If he has an idea, he is unlikely to pursue it. Tends to have a narrow outlook.
Technical Homes	detail and a deep understanding of his specialization. Keeps himself informed even when employed in another field. Adaptable and able to improve.	Not anxious to learn. Take no trouble to extend the range of his professional mind and makes virtually no contribution to the sum of service knowledge.
Tactical Ability (2)	Has a deep understanding of the all arms tactics required in all phases of war and in training for them. Mentally flexible. Can make sound decisions quickly and confidently in a fluid situation and issue clear oral and written orders	Has a limited knowledge of his profession and fails to understand the wider issues. Tends to become confused in emergencies. Planning and orders are unsound
Powers of Expression a. Oral	A fluent and persuasive speaker who can think on his feet and fit and fit his words and manner to the occasion commands immediate attention. Is equally effective in formal surroundings, whether making a speech, giving orders of chatting	Inarticulate and dull. Fails to command attention in public or in private. Fails to instill confidence. His words make little impact and are quickly forgotten.
b. Written	His ideas are admirably, marshaled, well presented and expressed clearly and concisely. His style holds his readers attention. He takes the trouble to check his drafts and the typed product carefully, insisting on the highest standards.	His meaning tends to become lost because his writing is dull, verbose or ambiguous. His ideas are not presented logically and his style taxes the reader. He is careless in checking drafts and the typed product
Organising and Administrative Ability	Exceptionally capable in providing effective efficient and economic, budgets, equipment and other resources. Imaginative in foreseeing difficulties and dangers. Delegates intelligently. Quick to recognize priorities, to put them into effect systematically and to evaluate impartially the results achieved	Fails to provide effective supervisory or managerial control over his subordinates. Is ineffective in the management of budgets, resources, equipment and/or other assets under his authority. Tends to work without method and seldom evaluates the results achieved. He over/under delegates responsibility. Fails to

detect failures or allows errors
by subordinates to go unchecked

Tact and Cooperation	A highly respected and effective	Unresponsive to the ideas of
	team member who works in	others, unyielding in discussion.
	harmony with others. Tactful,	His manner tends to be reude
	helpful to others, instinctively	and abrasive. A disruptive
	adopts the right approach and sub-	element in team activities, best
	ordinates. His presence in a team	left to work alone.
	gives it a high chance success	

RSLAF F2047

PERSONAL QUALITIES

Team Spirit

Excellent Outstandingly loyal in every way

Good Fit in well and is in every way a helpful

Member of the unit

Average Occasionally lets his personal interest

Override his service obligation

Weak He places himself before anything else

Practical Performance

Excellent Consider how successfully he performs his

Duties as a soldier

Good Achieves and maintains a high standard

Average Makes the minimum standard

Weak His performance is below acceptable standard

Common Sense

Excellent Very quick at reaching clear and simple solution

Good Has a sound approach to problems

Average Is normally sensible but lapses on occasions

Weak Has little or no common sense

Ability to get things done

Excellent Has exceptional drive and little discourages him

Good Perseveres and achieves good results

Average Has a tendency to sit back on occasions

Weak Shows little or no inclination

General Conduct Consider integrity, behaviour on and off duty, attitudes

towards people of different race, sex or religion, management of his personal and family affairs if

applicable.

Excellent Outstandingly reliable and conscientious

Good Sets a good example

Average Lapses on occasions

Weak Lacks resolve and frequently makes unnecessary

mistakes

Determination

Excellent Whole-hearted application to tasks, determinedly

Carries tasks through to successful completion

Good Determined and resolute

Average Lacks determination and sometimes is put off

Weak Gives up easily

Physical Stamina

Excellent Physical condition is maintained well above that

Expected

Good Has no difficulty passing any required physical

Tests

Average Achieves the minimum standard of physical tests

Weak Fails to achieve the minimum required standards

Appearance and bearing

Excellent At all times is exceptionally smart and soldierly in

appearance

Good Is always smart and well turn out

Average Turnout and bearing are only just up to the

standard required

Weak Takes little trouble over his turnout and bearing

Self Confidence

Excellent Shows consistently outstanding and justifiable

self confidence

Good Normally over or under confidence

Average Sometimes over or under confidence

Weak Invariably over confidence, will not accept he can

be wrong. Lacks confidence, weak and indecisive

Ambition

Excellent Is very keen to get on in the army and takes every

opportunity to improve himself

Good He takes his soldiering seriously and does extra

work to improve himself

Average Has an indifferent interest in obtaining further

Experience or qualification

Weak Is not very interested in the army and has little

ambition

SUPERVISORY QUALITIES

Leadership

Excellent An inspired leader who gets the very best from

those under him

Good A capable leader, accepted by his soldiers

Average Has some leadership qualities but is not always

inspired

Weak Shows little inclination to lead

Organising Ability

Excellent Exceptionally efficient

Good Achieves and maintains a high standard

Average Normally a satisfactory organizer

Weak Muddled thinker, works without a system

Powers of Discipline

Excellent A thoroughly fair disciplinarian who sets and

maintains the highest standards

Good Not afraid to maintain discipline fairly and

sensibly

Average Not overly keen to impose discipline

Weak Either imposes discipline unfairly, noisily or

without common sense, or simply fails to impose

it

Acceptance of Responsibility

Excellent Seeks and willingly accepts responsibility over

that expected of the rank

Good Accepts the responsibility required of the rank

Average Incline to shelve responsibility

Weak Avoids responsibility where possible

Ability to command respect

Excellent Consider how he is regarded by those of both

Higher and lower rank

Good Gets on well with others and is respected

Average Apt to irritate others

Weak Commands little or no respect

Instructional Ability

Excellent An outstanding Instructor

Good Those he instruct become interested and learn

well

Average Is slow in progressing as an instructor and

Achieves an average pass rate

Weak Has difficulty in putting things over

EMPLOYMENT PROFICIENCY

Knowledge of Employment

Excellent All ranks are aware of his exceptional knowledge

And experience

Good Very well equipped with the appropriate breadth

Of up to date knowledge

Average Has barely sufficient knowledge for the

Appointment

Weak Knowledge is inadequate

Practical Ability

Excellent Outstandingly proficient

Good Achieves a high standard

Average Achieves and maintains a satisfactory standard

Weak Procedures an unacceptable standard

Adaptability

Excellent Shows outstanding initiative in solving trade

Problems

Good Normally very adaptable

Average Can be a little too inflexible at times

Weak Is inflexible to the point of stubbornness

Resourcefulness

Excellent No matter what the problem is, will always seek

To arrive at a workable solution

Good Can cope with the majority of unusual problems

Average Procedures the minimum effort and can resolve

Only the more simple problems

Weak Lacks originality and thought